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MINUTES South Carolina Board of Funeral Service Board Meeting

10:00 a.m., Monday, July 22, 2013 Synergy Business Park 110 Centerview Drive, Kingstree Building Room 108 Columbia, South Carolina

Monday, July 22, 2013

10 **1. Meeting Called to Order**

Kenneth E. Beasley, of Fountain Inn, President, called the regular meeting of the SC Board of
Funeral Service to order at 10:49 a.m. Other Board members present for the meeting
included: Wallace McKnight, Jr., Secretary, of Andrews; Charlie Bradford Evans, of Abbeville;
Michelle Cooper, of Moncks Corner; William B. Horton, Jr., of Kingstree; Mark R. O'Steen, of
Spartanburg; and, Jeffrey K. Temples, of Columbia.

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Staff members participating in the meeting included: Wendi Elrod, Program Assistant; Jeanie Rose, Administrative Assistant; Doris Cubitt, Administrator; Mary League, Advice Counsel, Office of Advice Counsel; Erin Baldwin, Office of General Counsel; Ernest Adams, Inspector, Office of Investigations and Enforcement; Buddy Poole, Inspector, Office of Investigations and Enforcement; Sharon Wolfe, Chief Investigator, Office of Investigations and Enforcement; and, Sharon Cook, Investigator, Office of Investigations and Enforcement.

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Members of the public attending the meeting included: Tiffany Gibson, of SC Department of 24 25 Consumer Affairs (SCDCA); Matalie Mickens, of SC Department of Consumer Affairs (SCDCA); Lou Ann Pyatt, of the SC Morticians Association (SCMA); Mike Squires, of the SC Funeral 26 27 Directors Association (SCFDA); Lorin Palmer, of Palmer Memorial Chapel; Joseph E. Harper, of Divine Mortuary; Ricky Fernandez, of Divine Mortuary; Thomas Gullatt; Darlene Bostick; Tammy 28 Burris; Ada Ferguson, of Ada's Home for Funerals; Derrick Williamson; Martha Wise, of White 29 30 Rose Crossing; Alicia Brooks, of Jackson-Brooks Funeral Home; Skip Mikell, of Suburban Funeral Home: Brooks Palmer, of Jackson-Brooks Funeral Home: Douglas McDougald, of 31 McDougald Funeral Home; Palmer Fielding, of Palmer Memorial Chapel; William Allen Galloway 32 33 Allen, of Allen Funeral Home; Vivian Galloway, of Allen Funeral Home; Synetra DeLoach, of Walker's Mortuary; David Johnson; Isiah Johnson; Brian W. Myers, of McCollom-Myers 34 Mortuary; Bobby Sweet, of Allen Funeral Home; and, Vikki Palmer, of Palmer Memorial Chapel. 35

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- a. Public Notice

Mr. Beasley announced that public notice of this meeting was properly posted at the SC Board of Funeral Service office, Synergy Business Park, Kingstree Building, and provided to all requesting persons, organizations, and news media in compliance with Section 30-4-80 of the South Carolina Freedom of Information Act.

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- b. Pledge of Allegiance

44 All present recited the Pledge of Allegiance.

4546 2. Introduction of Board Members and Persons Attending the Meeting

47 The Board members, staff, and all other persons attending the meeting introduced themselves.

49 **3. Approval of Excused Absences**

50 Thomas E. Baker, II, Vice President, of Kershaw; and, John L. Petty, III, of Landrum were 51 granted excused absences. 52

MOTION

54 Mr. Temples made a motion that the Board approve Mr. Baker's, and Mr. Petty's absences. Mr. 55 O'Steen seconded the motion, which carried unanimously.

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57 4. Approval of Minutes for the June 5, 2013, Meeting

<u>MOTION</u>

59 Mr. Evans made a motion that the Board approve the minutes for the June 5, 2013, meeting as 60 they are. Mr. Temples seconded the motion, which carried unanimously.

61 62 5. President's Remarks – Kenneth Beasley

63 Mr. Beasley welcomed everyone to the meeting and thanked everyone for attending.

64 65 6. Administrator's Remarks – Doris Cubitt

66 Ms. Cubitt stated that the board has a new advice counsel, Ms. Mary League.

68 She stated that the back entrance to the LLR building will be locked and that is why we collected 69 all board members ID badges so we make sure they have access to the building from 8:30 am 70 to 5:00 pm.

- Ms. Cubitt informed the board members that LLR has now implemented the secure website policy, so all board meeting packets will have to be viewed from the secure website.
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She informed the Board that Consumer Affairs had a change in the laws, and we provided themwith a copy of the preneed contract law changes for their review.

Ms. Cubitt discussed establishing a policy on if an apprentice's apprenticeship has been expired
 over five years, then they should pass the FD &/or EMB exams before going before the Board to
 see if they have to serve some or all of their apprenticeships again.

ΜΟΤΙΟΝ

83 Mr. O'Steen made a motion that the Board adopt policy for apprentices to take and pass the 84 funeral director and/or embalming exam before they appear before the board again to see if 85 they need to serve some or all of the apprenticeship again. Mr. Evans seconded the motion, 86 which carried unanimously.

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Ms. Cubitt stated that we have received a question on if a chapel should be required to have six(6) adult full size caskets on display as stated by law.

MOTION

92 Mr. Horton made a motion that the Board adopt policy that if the chapel is used to meet with 93 families at that location then they should have six (6) adult full size caskets available on the 94 premise for display. Mr. McKnight seconded the motion, which carried unanimously.

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97	7.	Reports
98		A. Inspection Report
99 100 101		Mr. Adams reported that there have been about 116 inspections completed since June 4, 2013.
102 103 104 105		<u>MOTION</u> Mr. Horton made a motion that the Board accept this as information. Mr. Temples seconded the motion, which carried unanimously.
106		B. Investigative Review Committee (IRC) Report
107 108 109 110		Ms. Wolfe said the IRC recommended four cases to be dismissed, 2013-2, 2013-10, 2013-28, and; 2013-36. There is one cease and desist case, 2013-27. There are six cases for formal complaint, 2013-5, 2013-19, 2013-20, 2013-24, 2013-25, and; 2013-32.
111 112 113 114		<u>MOTION</u> Mr. Evans made a motion that the Board approve the IRC recommendations. Mr. Temples seconded the motion, which carried unanimously.
115		C. OIE Report
116 117 118		Ms. Wolfe stated that there are twelve active cases, one do not open case, seventeen pending board action, and 32 cases have been closed from January 1, 2013, to July 18, 2013. The oldest case is 128 days old.
119 120 121 122 123		<u>MOTION</u> Mr. O'Steen made a motion that the Board accept this as information. Mr. Temples seconded the motion, which carried unanimously.
123		D. Office of General Counsel
125 126 127 128 129 130		Ms. Baldwin presented the Board with the report from the Office of General Counsel (OGC). She included in the report that OGC opened 31 cases, 27 cases are pending action, two cases pending memorandum of agreement, one pending hearing, and one has appealed.
131 132		Mr. O'Steen made a motion that the Board accept this as information. Mr. McKnight seconded the motion, which carried unanimously.
133 134	8.	Disciplinary Hearing
135		Case No. OIE $-2012-3$
136	•	Case No. 2012-3 – The Unity Mortuary (FE 373)
137 138 139 140		This proceeding was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.
141 142 143		A motion for continuance was received from Mr. J. Kirkman Moorhead, Esq., of Krause, Moorehead and Draisen, PA, on behalf of Mr. Roosevelt Thompson regarding this matter.

<u>MOTION</u>

- 145 Mr. Temples made a motion the Board grant the continuance. Mr. O'Steen seconded the 146 motion, which carried unanimously.
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148 **10. Case No. OIE – 2012-27 & 2012-28**

- 149 Case No. 2012-27 & 2012-28 McDougald Funeral Home (FE 12)
- 151 This proceeding was recorded by a court reporter in order to produce a verbatim transcript 152 should one be necessary.
- Mr. Evans, Mr. Horton and Mr. Temples stated they know Mr. McDougald and will recuse
 themselves if Mr. McDougald wishes. Mr. McDougald stated that will not be necessary.
- Ms. Baldwin presented that on July 21, 2007, Mr. Mark Rowland, with McDougald Funeral Home conducted a funeral service without an executed contract prior to the funeral services being performed. Respondent billed the Complainant for ten thousand eight hundred eightyfour dollars and seventy-four cents (\$10, 884.74) for services performed in relation to the funeral. Ms. Baldwin stated they are presenting a memorandum of agreement (MOA).
- Mr. McDougald represented his father and funeral home since his father was unable to attend. Mr. McDougald stated that the deceased passed away in Virginia and the family wanted to ship him back to Anderson, SC for burial. The family stated they would meet with the funeral once they returned to Anderson, so the funeral home made arrangements for the funeral without a signed contract. The wife and son of the deceased drove from Virginia to make final arrangements for the funeral but failed to sign the contract since it was such a late hour.
- In the meantime the original case has been cancelled since it was on Mr. Mark Rowland
 which has since passed away. So a new case has been opened on the funeral home and
 manager since Mr. Rowland's passing.

<u>MOTION</u>

- Mr. Temples made a motion the Board accept the Memorandum of Agreement as exhibit number one. Mr. Evans seconded the motion, which carried unanimously.
- 179 Executive Session

<u>MOTION</u>

- 181 Mr. O'Steen made a motion that the Board enter into executive session for legal advice. Mr. 182 Horton seconded the motion, which carried unanimously.
- 184 **Return to Public Session**

<u>MOTION</u>

186 Mr. Horton made a motion that the Board return to public session. Mr. Temples seconded 187 the motion, which carried unanimously. Mr. Beasley noted for the record that no official 188 action was taken during executive session.

<u>MOTION</u>

191 Mr. O'Steen made a motion the Board publically reprimand the funeral home manager, Mr. 192 Douglas C. McDougald, Jr. Ms. Cooper seconded the motion, which carried unanimously.

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194 New Business

195 **11. Application Hearings**

196 Facility

197 1. Divine Mortuary – Ricky Fernandez

Mr. Harper stated that he and Mr. Michael A. Glenn had a verbal ownership agreement. He
 stated now that ownership agreement has been dissolved and he wishes to continue owning
 the funeral home, and Mr. Fernandez is the proposed manager.

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202 Mr. Evans inquired on if Mr. Fernandez is still a fourth grade teacher as the application 203 indicates. Mr. Fernandez stated he is. Mr. Evans stated that the law states the manager must be at the funeral home during normal business hours. He then inquired on what are 204 205 the hours of operation of the funeral home. Mr. Fernandez stated the funeral home is open from 8:00 am to 4:00 pm. Mr. Evans then inquired on what hours he works as a fourth 206 grade teacher. Mr. Fernandez stated he works at the school from 7:30 am to 3:15 pm. Mr. 207 208 Evans asked if the funeral home has any other funeral directors at the funeral home. Mr. Fernandez stated he is the only licensed person at the funeral home. 209

211 **Executive Session**

<u>MOTION</u>

Mr. Horton made a motion that the Board enter into executive session for legal advice. Mr. Temples seconded the motion, which carried unanimously.

Return to Public Session

<u>MOTION</u>

218 Mr. McKnight made a motion that the Board return to public session. Mr. O'Steen seconded 219 the motion, which carried unanimously. Mr. Beasley noted for the record that no official 220 action was taken during executive session.

MOTION

Mr. Temples made a motion the board grant Mr. Fernandez a temporary license to manage the funeral home for 30 days. Mr. Harper will have to reappear before the board at the October 24, 2013, Board meeting where he will have to show proof that Mr. Fernandez can work a minimum of 35 hours a week at the funeral home. Or a new application will need to be submitted for a new manager that will be about to meet the manager requirements. Mr. O'Steen seconded the motion, which carried unanimously.

230 2. Palmer Memorial Chapel – Lorin P. Palmer

Ms. Palmer stated that she purchased this funeral home through probate after the passing
of her uncle. She stated since this is still her family's funeral home she would like to keep
the same license number.

Mr. Evans asked if she has read and understands the laws and regulations. She stated she
has and she understands. Mr. Evans stated that his understanding of the process is when
there is a change in ownership then they cannot keep the same license number.

MOTION

Mr. Horton made a motion that the Board approve this application, and honor the current inspection report since it was inspected in July 2013. He also stated in his motion that the Board deny her request to keep the same license number, but she can keep the old license

- 243 hanging on the wall with the new license. Ms. Cooper seconded the motion, which carried unanimously. 244
- 245 246 3. White Rose Crossing – Martha Rose Wise

247 Mr. Temples stated he has knowledge of this retail sales outlet and will recuse himself if Ms. Wise wishes. Ms. Wise stated that may be best. So Mr. Temples was recused. 248

250 Ms. Wise stated that she wishes to open a retail sales outlet and she is the proposed manager. She stated they will be doing a celebration of life so it will make it personal to the 251 family. She informed the board that they will be planning clothing, music, flowers, and 252 catering. She stated they will not have anything to do with the remains of the deceased. 253

255 Mr. Horton stated that if the Board allows the opening of the retail sales outlet, he causes her to be careful not to cross the line to where they are offering services that a licensed 256 funeral home would. 257

She stated that she has someone that has worked in the funeral home business for years so 260 she will not cross that line.

MOTION

Mr. Horton made a motion that the Board approve this application pending a favorable inspection. Mr. O'Steen seconded the motion, which carried unanimously.

Lunch Break

MOTION

Mr. O'Steen made a motion that the board break for lunch at 1:00 pm and reconvene at 2:00 pm. Mr. Temples seconded the motion, which carried unanimously.

Location change

- 1. Michael A. Glenn Funeral Home Change of Location Michael A. Glenn
- 274 Table until Mr. Glenn can appear.

Request to take exams license expired over 5 years

- 1. Timothy Leslie Brightharp Funeral Director/Embalmer
- 279 Table until Mr. Brighharp can appear.
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- Request to accept Apprenticeship expired over 5 years
- 1. Synetra Walker DeLoach Funeral Director 282
- 283 Ms. DeLoach submitted her apprenticeship application since she served her apprenticeship in 2003. and completed, but it has expired since that was over five years ago. She stated 284 that she has been taking the exams but hasn't passed yet. She wants to continue taking 285 the exams until she passes. 286 287

MOTION

Mr. Evans made a motion for the Board deny her request to serve her apprenticeship at this 289 time. He stated she needs to continue taking the exam until she passes the exams. Then 290 291 come back before the Board to see if the apprenticeship will need to be completed again. Mr. Temples seconded the motion, which carried unanimously. 292

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293	Desuest to serve Apprenticeship 4th time
294	Request to serve Apprenticeship 4th time 1. Brooks Navdin Palmer – Apprentice Funeral Director
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296	Mr. Palmer stated that he wishes to serve his apprenticeship for the fourth time. He stated
297	that he will be moving closer to the funeral home so he can meet the 35 hours a week
298	requirement. Ms. Brooks stated she is Mr. Palmer's aunt and is his proposed supervisor,
299	and she will make sure he works a minimum of 35 hours a week.
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301	Executive Session
302	MOTION
303	Ms. Cooper made a motion that the Board enter into executive session for legal advice. Mr.
304	Temples seconded the motion, which carried unanimously.
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306	Return to Public Session
307	MOTION Mr. Evens made a motion that the Board return to public appaien. Mr. O'Steen appanded
308	Mr. Evans made a motion that the Board return to public session. Mr. O'Steen seconded
309 310	the motion, which carried unanimously. Mr. Beasley noted for the record that no official action was taken during executive session.
310	action was taken during executive session.
312	MOTION
313	Mr. Temples made a motion for the Board accepts Mr. Palmer's application to serve his
314	apprenticeship and complete the education so he can take the exams. Mr. O'Steen
315	seconded the motion, which carried unanimously.
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317	Request to serve Apprenticeship at different locations
318	1. J Bobby Sweet – Apprentice Funeral Director
319	Mr. Sweet was going to request to serve his apprenticeship at two separate funeral homes
320	under the supervision of one supervisor. The second funeral home is a branch of the first
321	funeral home.
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323	They have now changed his apprentice application so he will serve under a different
324	supervisor so he can now work at one funeral home.
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326	Request for Apprenticeship applicant has other full-time employment
327	1. Darlene Marie Bostick- Apprentice Funeral Director
328	Ms. Bostick stated she works as an E I Coordinator from 8:30 am to 4:30 pm and wishes to
329	serve her apprenticeship nights and weekends.
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331	Mr. Horton inquired on what hours she will work at the funeral home. She stated she will
332	work 4:30 pm to 8:00 pm week nights and 8:00 am to 5:00 pm on the weekends.
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334	Ms. Smooks stated she will be her supervisor and she will make sure that Ms. Bostick
335	completes the 35 hours a week under her direct supervision.
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337	MOTION
338	Ms. Cooper made a motion for the board approve Ms. Bostick's request. Mr. McKnight
339	seconded the motion, which carried unanimously.
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341	Derrick Jermaine Williamson – Apprentice Funeral Director

- 342 Mr. Williamson stated that he and his supervisor, Mr. Myers, were at the last but had to 343 leave since Mr. Myers had a funeral service.
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He stated he wishes to serve his apprenticeship but he does work full time for the State of SC from 8:30 am to 5:00 pm.

<u>MOTION</u>

Mr. Evans made a motion for the board approve Mr. Williamson's request to serve his apprenticeship. Ms. Cooper seconded the motion, which carried unanimously.

351352 Request for Student applicant

353 1. Tammy Hart Burris - Student Embalmer

Ms. Burris has enrolled in the funeral service program at Piedmont Technical College and wishes to get a student permit. She has charges on her criminal background report but Ms. Cubitt has approved that the student permit be issued; however, Ms. Cubitt informed Ms. Burris that the student permit can be issued but the SLED report may prevent her from getting licensed later. She was given the choice to meet with the Board now or later after she completes school. She chose to go before the Board now.

- 361 Ms. Burris read from the Bible about Sampson, Honey and the Lion in Judges 14:6.
- 363 "⁶ And the Spirit of the LORD came mightily upon him, and he tore the lion
 364 apart as one would have torn apart a young goat, though *he had* nothing in his
 365 hand. But he did not tell his father or his mother what he had done.
- ⁷ Then he went down and talked with the woman; and she pleased Samson well. ⁸ After some time, when he returned to get her, he turned aside to see the carcass of the lion. And behold, a swarm of bees and honey *were* in the carcass of the lion. ⁹ He took some of it in his hands and went along, eating.
 When he came to his father and mother, he gave *some* to them, and they also ate. But he did not tell them that he had taken the honey out of the carcass of the lion.
- ¹⁰ So his father went down to the woman. And Samson gave a feast there, for
 young men used to do so. ¹¹ And it happened, when they saw him, that they
 brought thirty companions to be with him.
- ¹² Then Samson said to them, "Let me pose a riddle to you. If you can correctly solve and explain it to me within the seven days of the feast, then I will give you thirty linen garments and thirty changes of clothing. ¹³ But if you cannot explain *it* to me, then you shall give me thirty linen garments and thirty sand thirty changes of clothing."
- 381 And they said to him, "Pose your riddle, that we may hear it."
- 14 So he said to them:
- 383 "Out of the eater came something to eat, And out of the strong came384 something sweet."

- 385 Now for three days they could not explain the riddle.
- ¹⁵ But it came to pass on the seventh^[a] day that they said to Samson's wife,
 "Entice your husband, that he may explain the riddle to us, or else we will
 burn you and your father's house with fire. Have you invited us in order to
 take what is ours? *Is that* not *so*?"
- ¹⁶ Then Samson's wife wept on him, and said, "You only hate me! You do not love me! You have posed a riddle to the sons of my people, but you have not explained *it* to me."
- And he said to her, "Look, I have not explained *it* to my father or my mother; so should I explain *it* to you?" ¹⁷ Now she had wept on him the seven days while their feast lasted. And it happened on the seventh day that he told her, because she pressed him so much. Then she explained the riddle to the sons of her people. ¹⁸ So the men of the city said to him on the seventh day before the sun went down:
- 399 "What *is* sweeter than honey? And what *is* stronger than a lion?"
- 400 And he said to them:
- 401 "If you had not plowed with my heifer, You would not have solved my 402 riddle!"
- ¹⁹ Then the Spirit of the LORD came upon him mightily, and he went down to
 Ashkelon and killed thirty of their men, took their apparel, and gave the
 changes of clothing to those who had explained the riddle. So his anger was
 aroused, and he went back up to his father's house. ²⁰ And Samson's wife was *given* to his companion, who had been his best man."
- Ms. Burris stated that at the time of the criminal charges her grandmother had passed and
 she couldn't deal with it so she turned to drinking. She stated that her uncle Mr. Herbert
 McCray will help her get the charges expunged if needed.
- 413 Mr. Beasley suggested that she consult with an attorney before she continues because one 414 of the charges involves the Federal Trade Commission (FTC).
- 416 Mr. Evans stated that the Board should defer to Ms. Cubitt to handle the approval.
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- 418 2. Thomas Cliften Gullatt Student Embalmer
- Mr. Gullatt has enrolled in the funeral service program at Piedmont Technical College and
 wishes to get a student permit. He has a felony on his criminal background report. Ms.
 Cubitt stated that the Board would have to review the criminal background to see if they will
 approve the student permit be issued since there is a felony on his record.
- 424 Mr. Beasley suggested that he consult with an attorney and have the felony expunged prior 425 to applying for the license.

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Mr. Horton referred the application for Ms. Cubitt's approval.
2. Committee Reports
 A. Legislative Committee – Brad Evans Mr. Evans stated that some legislative changes have been adopted.
Ms. Cubitt stated that many years ago the fees were changed but the law never passed.
She stated the board was charging the higher fees that hadn't passed in the Regulations. She stated the board was operating with about \$300,000, but in 2011, we had to go back to the fees that were written in the Regulations.
Mr. Evans will research fees and report back to the board at the October board meeting.
 B. Examination/CEU/Education – Jeff Temples, Mark O'Steen This committee had no report.
 C. Regulatory Compliance (Federal and State) / FTC / OSHA / ADA / PreNeed – Billy Horton, Doris Cubitt This committee had no report.
3. Public Comments
No public comments at this time.
4. Adjournment
Mr. O'Steen made a motion the Board adjourn. Mr. Horton seconded the motion, which carried unanimously. The July 22, 2013, meeting of the SC Board of Funeral Service adjourned at 3:14 p.m. The next meeting of the SC Board of Funeral Service is scheduled for October 24, 2013.